

## Building capacity ground up

### Customer Case Study - Aerospace

“Well done on successful completion of the largest tech pubs package we have undertaken (so far...).....”

*Director of Operations (QuEST Customer)*

#### Customer

A leading transatlantic aerospace systems and equipment company, with over 10,000 employees and USD 2 billion revenues globally. The company is a world leader in digital, electrical power, mechanical systems, engine components.

#### Requirements

- Ramp up capacity within a compressed time-line in order to execute a high volume of maintenance manuals for a new generation aircraft program

#### QuEST approach

- Build a team from the ground up – with a 80:20 mix of fresh (limited prior technical publication knowledge) and experience team members
- Structured training and development program to build capable capacity quickly

#### Results

- Close to 50 new manuals authored and illustrated in a record 6 months from start of training to completing submissions to customer’s customer
- All manuals accepted with near 100% first pass yield

#### About QuEST

QuEST is a leading provider of outsourced engineering services and manufacturing. We provide support across the entire product life cycle from design and modeling through analysis, prototyping, automation, data documentation, manufacturing support, vendor management, and in-house precision machining. Through our Global Product Development framework leveraging our local presence and global reach, we enable companies in the aerospace, civil structures, industrial products, oil & gas, power generation, and transportation markets to cut product development costs, shorten lead times, extend capacity, and maximize engineering resources. QuEST has delivery centers in India, USA, and Italy, and a footprint in UK, Germany, China and Japan. For more information, please visit [www.quest-global.com](http://www.quest-global.com).